

HICONNECT™ INSIGHT VS HICONNECT™ PREMIUM COMPARISON

HiConnect™ Insight is available free of charge for Hiab customers with connected equipment. HiConnect Premium is available for a fee and offers drill down capability to view detailed data on safety, service and operational performance. The subscriptions are made on equipment level, which means it is possible to have some equipment on the paid HiConnect Premium level and other on the free HiConnect Insight level.

After a HiConnect Premium trial expires or if a subscription is cancelled, the user is still able to access HiConnect Insight, but the equipment no longer displays the HiConnect Premium features.



Feature	HiConnect Insight	HiConnect Premium
Fleet Overview – Home page, operation time and idle time, safety alerts, and service needs	■	■
Fleet OPERATIONS – Operational KPI statistics, trends, visits (Loader Cranes & Demountables only), CSV export		■
Fleet SERVICE – Overdue service, upcoming services, service history, CSV export		■
Fleet SAFETY – Active notifications, notifications statistics, history and subscription management (email), CSV export		■
Fleet REPORTS – monthly report with general info, subscription management (email)	■	■
Equipment OPERATIONS – Overview, operation, trends with CSV export, cycles, performance – KPIs, editable vehicle data – VIN, licence, map – route and notifications in timeline, equipment details		■ Full history, free timeline
Equipment SERVICE – Maintenance plan, next estimated service, all service counters, history with CSV export, service – estimated days to next service		■ Full history, free timeline
Equipment SAFETY – Latest messages – 6 last notifications		■
Enterprise API – Large fleets		■
Settings	Localizations, notification visibility, statistic thresholds, managing groups	Localizations, notification visibility, statistic thresholds, managing groups

